



# Parking and Towing Assistance Program (PTAP)

## Amnesty Period: **June 1 - August 31**

## Payment Plan: Policy and Procedure Guidelines

### Overview:

The St. Louis Treasurer's Office (STLTO) through the Parking Violations Bureau (PVB), is offering a new payment plan option for vehicle owners with debt from overdue parking tickets. The payment plan is an agreement between the vehicle owner, the STLTO, and the PVB in which the participant agrees to pay the amount of the ticket(s) over time instead of paying the full amount all at once. Each participant must agree to make all payments on the total balance of outstanding parking fines and fees.

Entering into a payment plan allows a vehicle owner to make monthly payments, while avoiding vehicle immobilization (booting), towing, and further late fees. Participants can still receive additional parking tickets while in a payment plan and must pay these tickets in addition to agreed upon monthly payment. Payment plans will be made available starting June 1, 2020 upon contacting a PVB representative. See below for information and requirements to enroll in the Parking and Towing Assistance Program.

### Amnesty Period:

During the amnesty period, accrued late fees on past-due tickets will be forgiven and you will only have to pay back the original ticket balance. This applies to any ticket and associated late fees you have received, no matter how old the ticket is. This amnesty period is valid until August 31st.

### Payment Plan Requirements:

1. Accrued parking tickets in the City of St. Louis of any amount.
2. Agree to pay in monthly installments at agreed upon dates with the PVB.

Once enrolled, current tickets will be frozen so delinquent fees cannot continue to accrue. Upon successful completion of the aforementioned payment plan requirements, the accrued fees will be waived. To enroll in a payment plan, you can use the online system where you view your tickets and then you need to call the Parking Violations Bureau at (314) 627-2232 to set up

your plan. Please make sure that you have your license plate number available. You can also visit the website for more information at [www.parklouie.com](http://www.parklouie.com)

**Payment to ParkLouie:**

Once a monthly payment is agreed upon with the PVB, payment must be received by the monthly date set forth in your agreement. Monthly payments can be made by mail, in person, online, or over the phone.

**Missed Payments:**

If a payment is expected to be late, the PVB must be notified in advance of the deadline. If the first payment is late and PVB is not notified, the participant has until the end of that month for payment to be received. If the second payment is late and the PVB is not notified, delinquent fees and license plate will be unfrozen on the upcoming first Tuesday of the month and the participant is able to become boot eligible.

Please review the ways to make payments at <http://www.parklouie.com/pay-online/>