



## Parking and Towing Assistance Program

### Payment Plan: Policy and Procedure Guidelines

#### Overview:

The St. Louis Treasurer's Office (STLTO) through the Parking Violations Bureau (PVB), is offering a new payment plan option for vehicle owners under the burden of fees from overdue parking tickets. The payment plan is an agreement between the vehicle owner, the PVB, and the STLTO in which the participant agrees to pay the amount of the ticket(s) and fine(s) over time instead of paying the full amount all at once. Each participant must agree to make all payments on the total balance of outstanding parking fines and fees.

Entering into a payment plan allows a vehicle owner to make monthly payments, while avoiding vehicle immobilization (booting), towing, and additional late fees. Participants can still receive additional parking tickets while in a payment plan and must pay these tickets in addition to the agreed upon monthly payment. Payment plans will be made available starting June 1, 2020 upon contacting a PVB representative. See below for information and requirements to enroll in the Parking and Towing Assistance Program.

#### Payment Plan Requirements & Enrollment:

1. Accrued parking tickets in the City of St. Louis with a balance of at least \$50.
2. Agree to pay in monthly installments at agreed upon dates with the PVB.

To enroll in a payment plan, call the PVB directly at (314)-627-2232. Please ensure that you are prepared with your license plate number available at the time of your call. You can also email [info@parklouie.com](mailto:info@parklouie.com), or visit our website at [www.parklouie.com](http://www.parklouie.com) for more information.

#### Payments & Missed Payments:

Once a monthly payment is agreed upon with the PVB, payment must be received by the monthly date scheduled in the agreement. Monthly payments can be made by mail, in person, or online. If a payment is expected to be late, we recommend the participant call the PVB to discuss their situation. For the first payment that is missed or late, participants have until the end of that month for payment to be received. **If a second payment is late or missed, all delinquent fees will be unfrozen on the upcoming first Tuesday of the month and the participant is dropped from the program.** Once dropped from the program, a participant will NOT be eligible to re-enroll for at least 6 months. After two failed attempts at the program, the participant will no longer be eligible to enroll in PTAP.