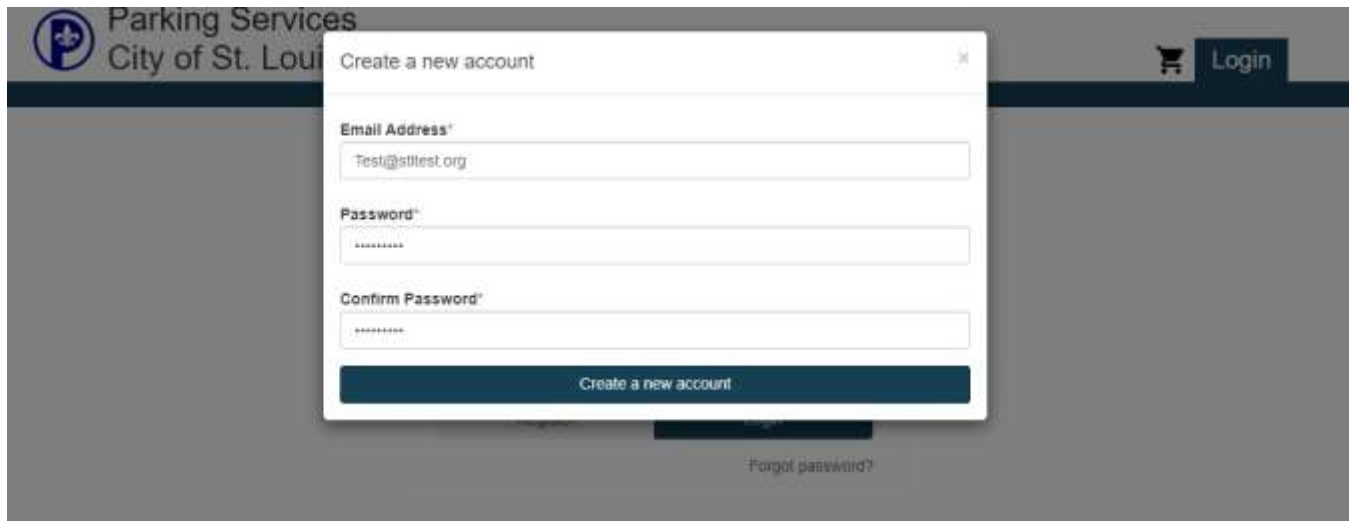


To set up an account to apply for the Residential Parking Program Please visit our website and click on the “Pay online” menu tab. This is our informational page for Citizens to begin the registration process. Click on “Pay Ticket Now or Appeal Ticket”. To Register, fill in your email address and create a password for your account.



The image shows a screenshot of a web browser displaying the 'Create a new account' form on the City of St. Louis Parking Services website. The form is a white modal window with a dark blue header bar containing the text 'Create a new account' and a close button (X). The form contains three input fields: 'Email Address*' with the value 'Test@stltest.org', 'Password*' with masked characters, and 'Confirm Password*' with masked characters. Below the fields is a dark blue button labeled 'Create a new account'. In the background, the website header shows the 'Parking Services City of St. Louis' logo and a 'Login' button with a shopping cart icon. A 'Forgot password?' link is visible at the bottom of the page.

Once that is complete, it will ask you to fill in your address information for the account. Fill in your first and last name, Email address, and Street Address. When you are typing in your street address, the system will autofill a recognized address if it is in the system. Just click on the entry from the list. **DO NOT TRY TO TYPE IT IN YOURSELF.** Select the address from the list and continue filling out the form.

Collect Contact Information

Edit Contact

First Name:	<input type="text" value="Kevin"/>
Middle Name:	<input type="text"/>
Last Name: *	<input type="text" value="Holiday"/>







Emails

Email:	<input type="text" value="test@stltest.org"/>
--------	-----------------------------------------------

Addresses

DMV Street Address	<input type="text" value="4933 BUCKINGHAM CT #3E"/> <input type="text"/> <input type="text"/>	<small>Street address line 2</small>
DMV City	<input type="text" value="St. Louis"/>	
DMV State/Prov.	<input type="text" value="Missouri"/>	
DMV Zip/Postal	<input type="text" value="63100"/>	

Click Confirm.

-  Account
-  Vehicles
-  Tickets
-  Permits
-  Fees
-  Boots/Tows

Test User
Current Balance: \$0.00

Contact Information

 Notice

Your account's address does not belong to a valid resident street. You will not be able to order a resident street permit.


Edit Contact Information
Update or edit contact information


Pay Ticket
If paying tickets for vehicle release, you must pay the entire balance. Contact FVBI at 222-333-4444 when payment is completed.








Appeal Ticket
File a request to appeal a ticket


Order Permits
Order a new permit


Modify Account Vehicles
Modify vehicles on your account

Your account has been created successfully if you see this screen.

If your address is in the system, Click on order Permits you will see the next screen that will have the Permits that you are eligible for.

-  Account
-  Vehicles
-  Tickets
-  Permits
-  Fees
-  Boots/Tows

Order Permit

Please Select a Permit Type

Central West Cling (\$36.67)

You are required to attach three (3) forms of proof in order to obtain this permit:

- 1) Photo ID,
- 2) Residency (1st page of lease, bill, piece of mail),
- 3) Vehicle Registration, Title or Insurance

You will not receive a hangtag or permit. Your license plate will verify your permission to park.
Make certain you record your license plate correctly.

Central West Cling Exception (\$10.00)

This Exception permit is only available to residents that qualify as Disabled, a Veteran, or on a fixed income. You are required to attach four (4) forms of proof in order to obtain this permit:

- 1) Photo ID,
- 2) Residency (1st page of lease, bill, piece of mail),
- 3) Vehicle Registration, Title or Insurance,
- 4) Documentation proving your qualification for the exception.

You will not receive a hangtag or permit. Your license plate will verify your permission to park.
Make certain you record your license plate correctly.

Add your Vehicle, by providing the information requested.

- Vehicles
- Tickets
- Permits
- Fees
- Boots/Tows

Permit Type

Central West Cling (\$36.67) ✓

Dates

08/08/2023 - ⇐ ✓

Please Select 1 Vehicle

Add Vehicle

Confirm

Add Vehicle

Plate #

State/Prov.

Year

Make

Model

Color

Add Cancel

When that has been completed, we need to upload supporting documents. You will need to upload 3 forms of identification (*i.e. Proof of Residency like a utility bill, Vehicle Registration, Title or Proof of Insurance*).

- Account
- Vehicles
- Tickets
- Permits
- Fees
- Boots/Tows

Order Permit

Permit Type

Central West Cling (\$36.67) ✓

Dates

08/08/2023 - ⇐ ✓

Vehicle

MO 123EEE (White 1967 Chevrolet Corvette) ✓

Attachments

You may upload up to 3 attachments (at least 3 attachments required).

+ Add Attachment

Acceptable filetypes: .jpg, .gif, .png, .bmp, .pdf, Max Resize: 1000x

Confirm

Please note the new Residential Parking Program will no longer require physical parking permits as the City of St. Louis newly upgraded technology includes the installation of LPR-cameras (license plate reader) to support your care-free parking experience. Click Confirm and you should be taken to the Shopping Cart for check out. Enter your billing and Credit Card information to complete checkout.

The screenshot shows the 'Your Shopping Cart' page on the City of St. Louis Parking Services website. The page includes a navigation menu on the left with options: Account, Vehicles, Tickets, Permits, Fees, and Boots/Tows. The shopping cart contains one item: 'Permit - Central West Cing' with a price of \$36.67. Below the cart is a 'Checkout' section with the following fields:

- Contact Information:** Email (Text@atbest.com)
- Billing Address:**
 - First Name: Bill
 - Last Name: Smith
 - Street Address: 105 Wymore Street
 - Suite: Suite 300
 - City: St Louis
 - State/Prov: Missouri
 - Zip/Postal: 63100
- Credit Card Information:**
 - Credit Card #: 5454-5454-5454-5454
 - Expiration Date: August 2023
 - Security Code: 123

At the bottom right of the checkout form, there are two buttons: 'Fill CC info With Text Data' and 'Checkout'.

Each permit will be valid for 1 year and the price for each annual permit will be \$40 per car. There will be an option to auto renew if you would like. The Permit fee is prorated monthly starting from July 1. Individuals 65 years and over on fixed income will have a permit Exception price of \$10 per vehicle. Guest Permits will be \$2/day for a max of 5 days. Two per household at any one time. Requests for guest permits and pricing for guest permits will be on the portal.

We appreciate your patience through this lengthy transition and allowing us to stand up the best program possible to serve the needs of your neighborhood, and the city. In the meantime, if your vehicle is ticketed for parking violation, please call the Parking Violations Bureau (PVB) at (314) 627-2232 for assistance in voiding your ticket. You can also reach out to William Hanses

for questions surrounding registration at PH# (314) 314-5836 or Email at TRSPermits@Stltreasurer.org

If your address is not recognized and you live in the designated area, we can add you address if we in fact do not have it. Please allow 24-48 hours to review and confirm the information.

<https://stlouistreasurer.seamlessdocs.com/f/1ei8asdb05h6>

Missing Document requests can be sent here. Please fill out the form and add the documents that were requested.

<http://stlouistreasurer.seamlessdocs.com/f/e5d8s0zh061b>

As we move forward with intentionality to provide better access to quality parking service in your community, we thank you for your participating and sharing your input at _____ especially as we continue to communicate the updates in policy, protocol, and pricing.

Sincerely,

Adam L. Layne
City of St. Louis Treasurer

AirBnB

If there is a need for Guest access longer than 5 days consecutively, please use the following instructions to register the Vehicle.

If you have mid to long term rentals in your home in one of the designated permit areas please do the following for guests that will be using your home for weeks/Months at a time.

Once you have registered as a resident of one of the approved areas, log in to an existing account There are a couple of ways to update the account Temporarily for a guest that is staying longer than 5 days.

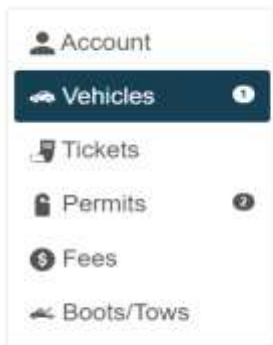
One way to do this is to select Modify Account Vehicles at the bottom of the page. Select “Temporary Change” and add the vehicle that the guest will be using for their stay at the residence.



The image shows a user interface for managing account vehicles. On the left is a vertical navigation menu with the following items: Account, Vehicles (with a circled 1), Tickets, Permits (with a circled 2), Fees (with a circled 3), and Boots/Tows. The main content area is titled 'Vehicle Change' and contains a 'Change Type' section with two radio button options: 'Permanent Change' and 'Temporary Change'. The 'Temporary Change' option is selected.

Change Type
<input type="radio"/> Permanent Change
<input checked="" type="radio"/> Temporary Change

The other way would be to select Vehicles from the left side bar navigation and then select “Temporary Replacement”



Vehicles on your account:



- Account
- Vehicles 1
- Tickets
- Permits 2
- Fees
- Boots/Tows

Vehicle Change

Old Vehicle

Missouri

ABC1236

2022 Audi Q7

Silver

Temporary Vehicle

Plate #*

State/Prov.*

Year*

Make*

Model*

Color*

Add the information for the vehicle and click Confirm.

- Account
- Vehicles 1
- Tickets
- Permits 2
- Fees
- Boots/Tows

Vehicle Change

Old Vehicle

Missouri

ABC1236

2022 Audi Q7

Silver

Temporary Vehicle

IL 99YRG4 (Red 2020 Buick Century) ✓

Replacement Date Range

08/08/2023
to
08/08/2023

Select the Date range that they will need access for and select Confirm and then Complete. Now your guest has access for the time of their stay, and the Guest plate is active. Your account should look like this.

