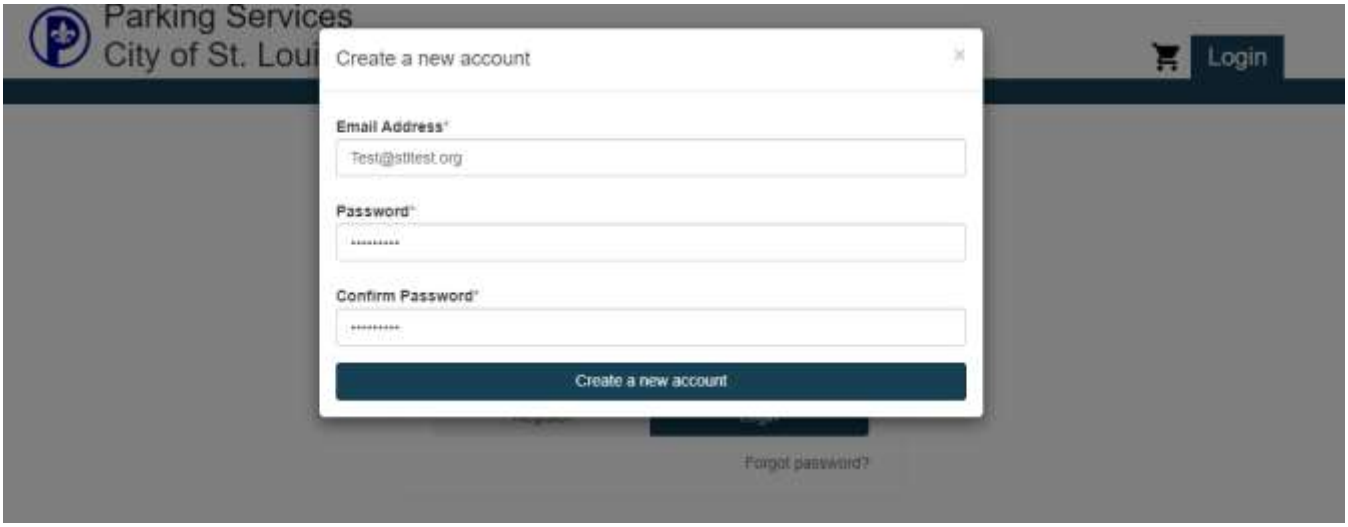
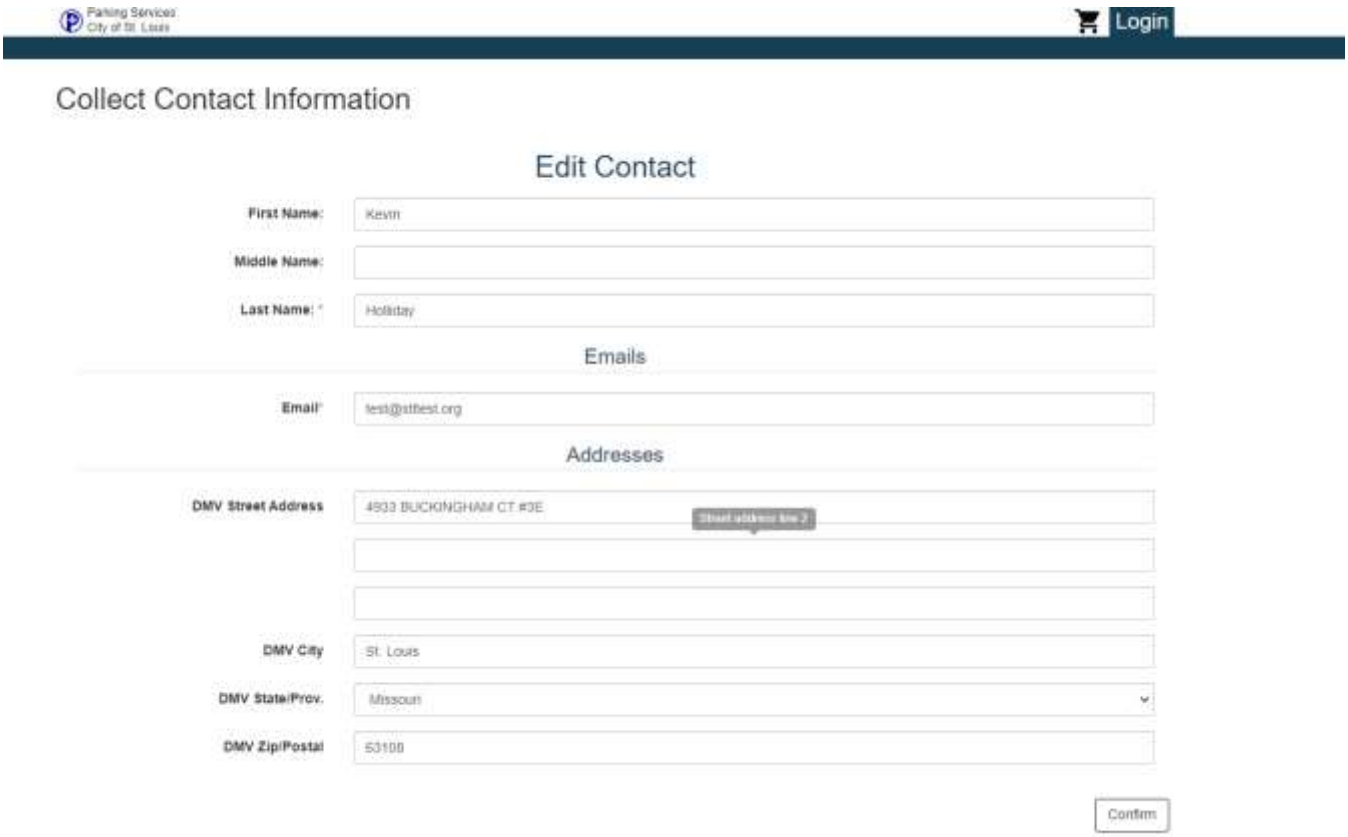
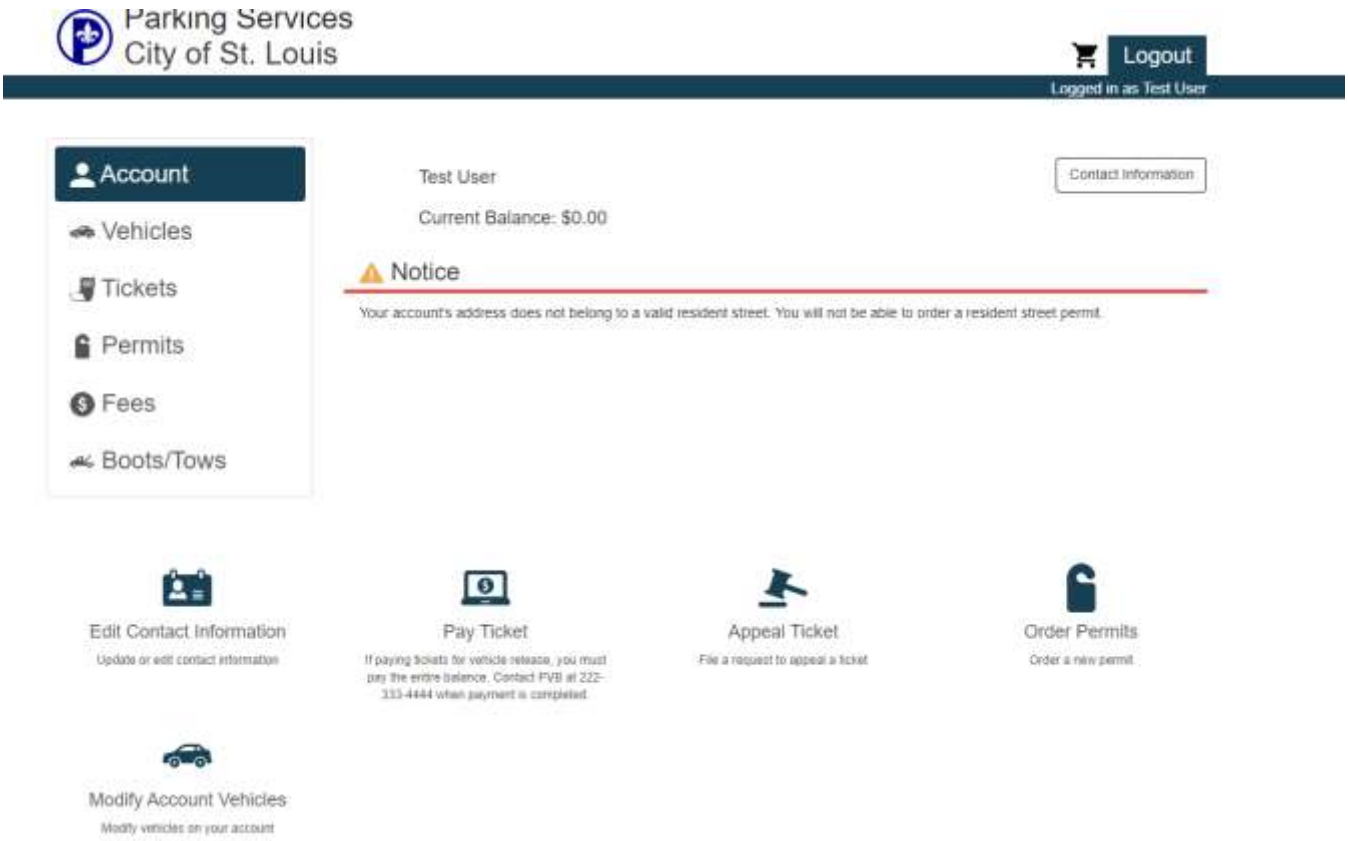
To set up an account to apply for the Residential Parking Program Please visit our website and click on the “Pay online” menu tab. This is our informational page for Citizens to begin the registration process. Click on “Pay Ticket Now or Appeal Ticket”. To Register, fill in your email address and create a password for your account.



Once that is complete, it will ask you to fill in your address information for the account. Fill in your first and last name, Email address, and Street Address. When you are typing in your street address, the system will autofill a recognized address if it is in the system. Just click on the entry from the list. DO NOT TRY TO TYPE IT IN YOURSELF. Select the address from the list and continue filling out the form.

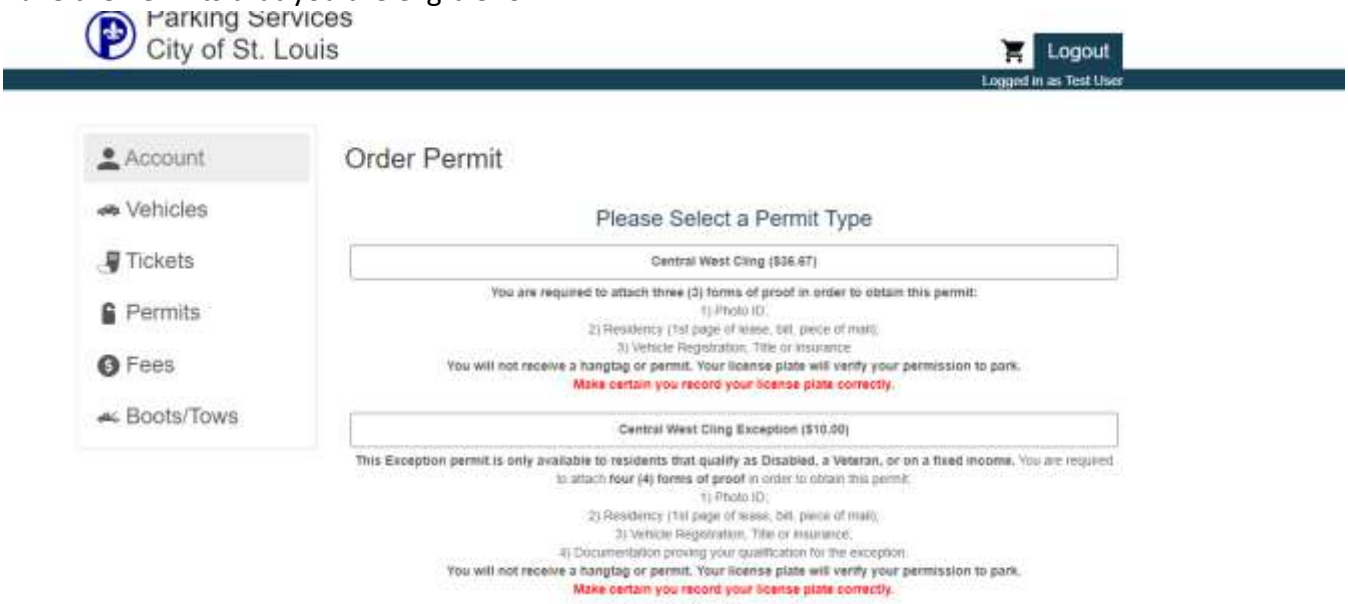


Click Confirm.

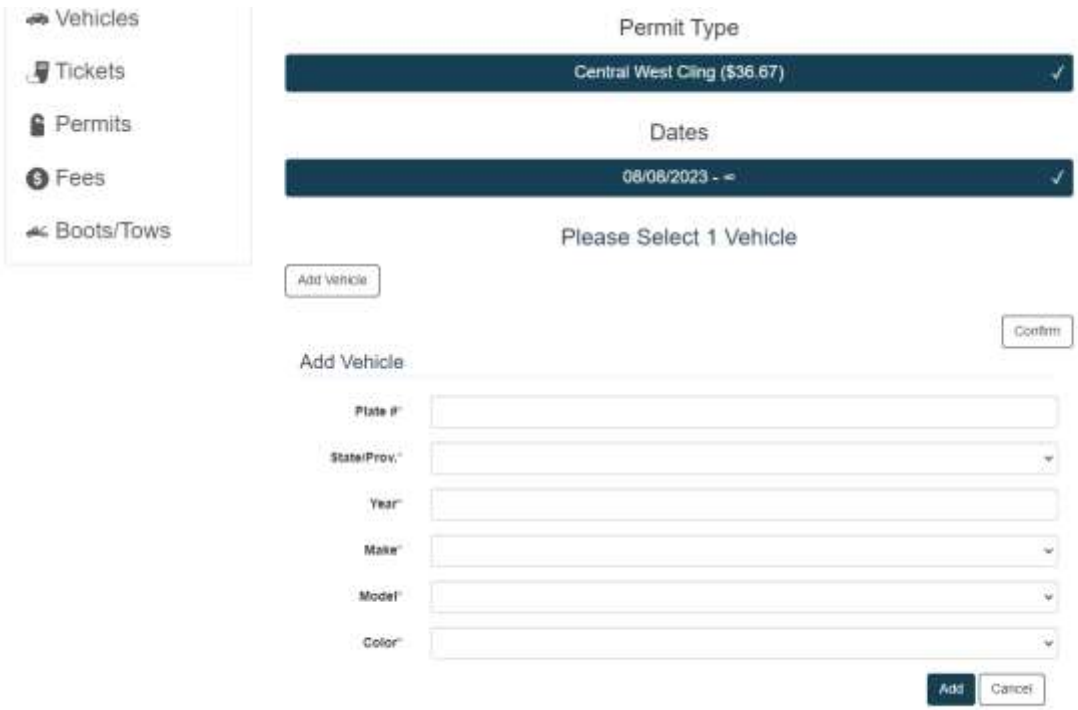


Your account has been created successfully if you see this screen.

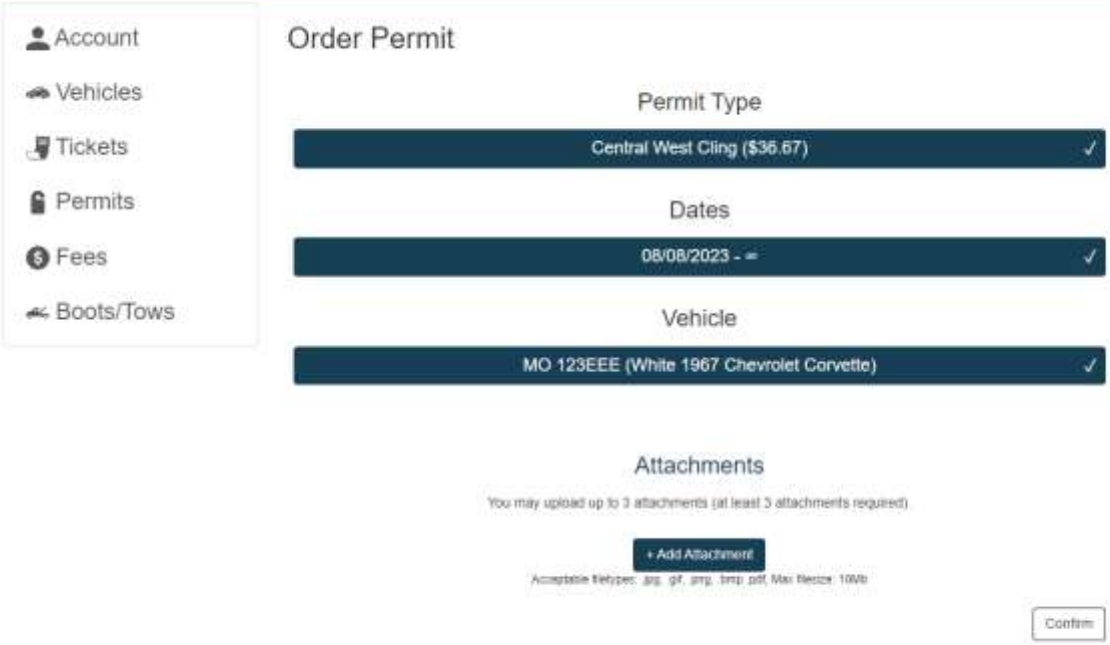
If your address is in the system, Click on order Permits you will see the next screen that will have the Permits that you are eligible for.



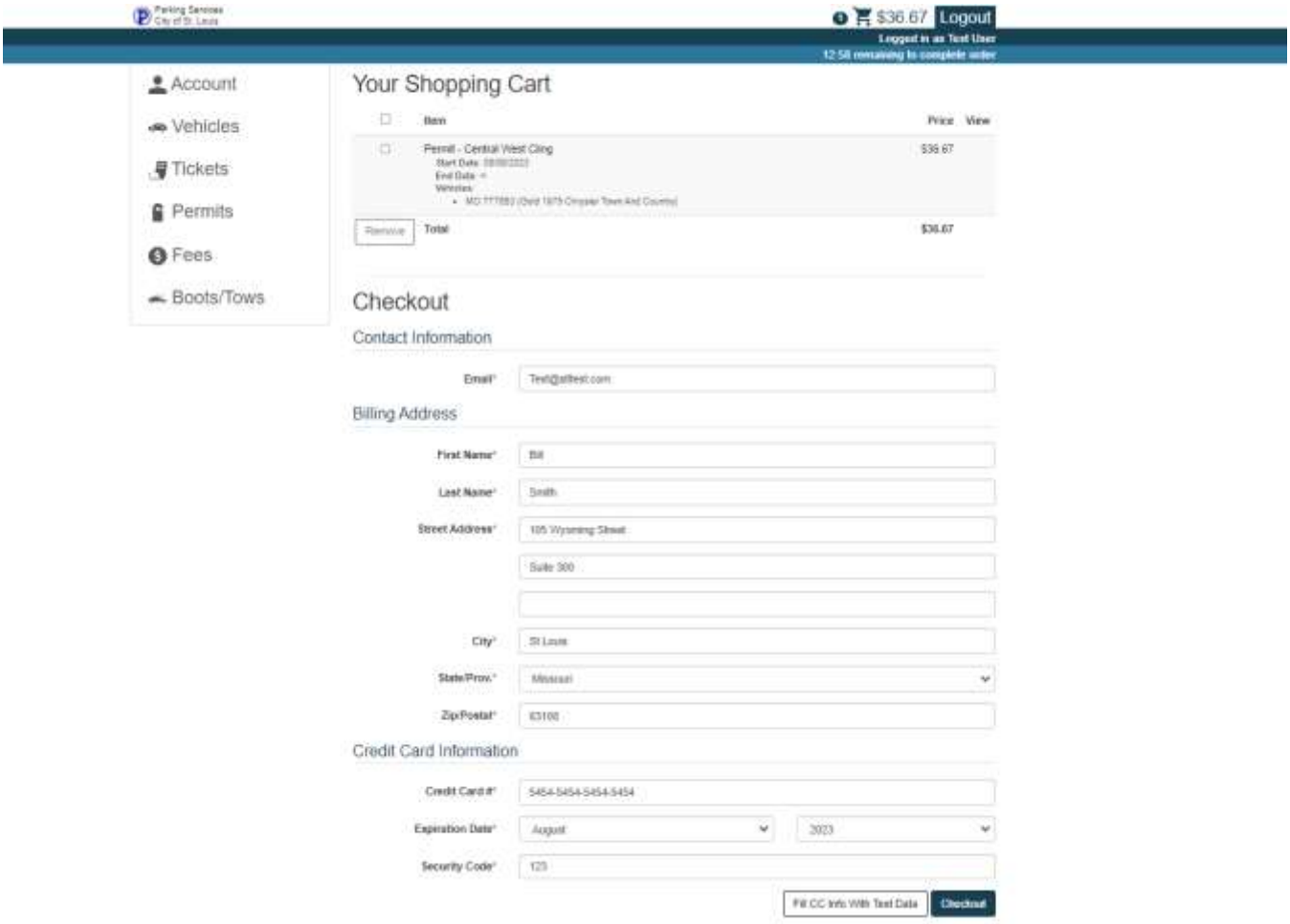
Add your Vehicle, by providing the information requested.



When that has been completed, we need to upload supporting documents. You will need to upload 3 forms of identification (*i.e. Proof of Residency like a utility bill, Vehicle Registration, Title or Proof of Insurance*).



Please note the new Residential Parking Program will no longer require physical parking permits as the City of St. Louis newly upgraded technology includes the installation of LPR-cameras (license plate reader) to support your care-free parking experience. Click Confirm and you should be taken to the Shopping Cart for check out. Enter your billing and Credit Card information to complete checkout.



Each permit will be valid for 1 year and the price for each annual permit will be $40 per car. There will be an option to auto renew if you would like. The Permit fee is prorated monthly starting from July 1. Individuals 65 years and over on fixed income will have a permit Exception price **of $10** per vehicle. Guest Permits will be $2/day for a max of 5 days. Two per household at any one time. Requests for guest permits and pricing for guest permits will be on the portal.

We appreciate your patience through this lengthy transition and allowing us to stand up the best program possible to serve the needs of your neighborhood, and the city. In the meantime, if your vehicle is ticketed for parking violation, please call the Parking Violations Bureau (PVB) at (314) 627-2232 for assistance in voiding your ticket. You can also reach out to William Hanses

for questions surrounding registration at PH# (314) 314-5836 or Email at TRSPermits@Stltreasurer.org

If your address is not recognized and you live in the designated area, we can add you address if we in fact do not have it. Please allow 24-48 hours to review and confirm the information. https://stlouistreasurer.seamlessdocs.com/f/1ei8asdb05h6

Missing Document requests can be sent here. Please fill out the form and add the documents that were requested.
http://stlouistreasurer.seamlessdocs.com/f/e5d8s0zh06lb

As we move forward with intentionality to provide better access to quality parking service in your community, we thank you for your participating and sharing your input at _____ especially as we continue to communicate the updates in policy, protocol, and pricing.

Sincerely,

Adam L. Layne
City of St. Louis Treasurer

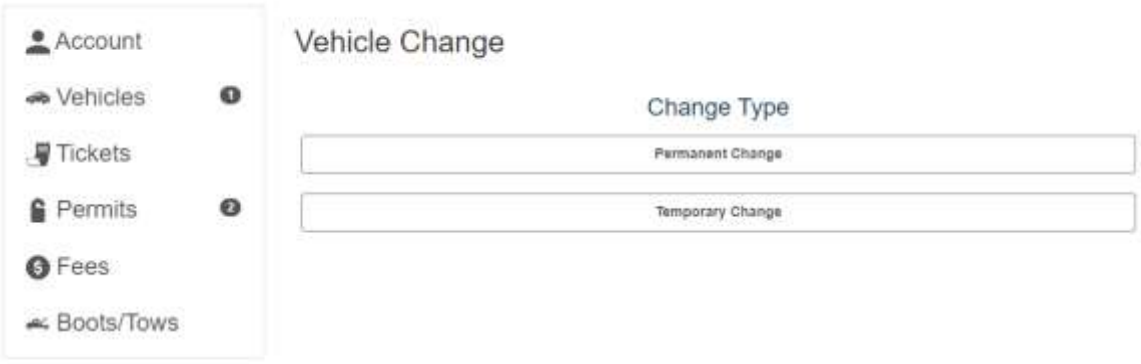
AirBnB

If there is a need for Guest access longer than 5 days consecutively, please use the following instructions to register the Vehicle.

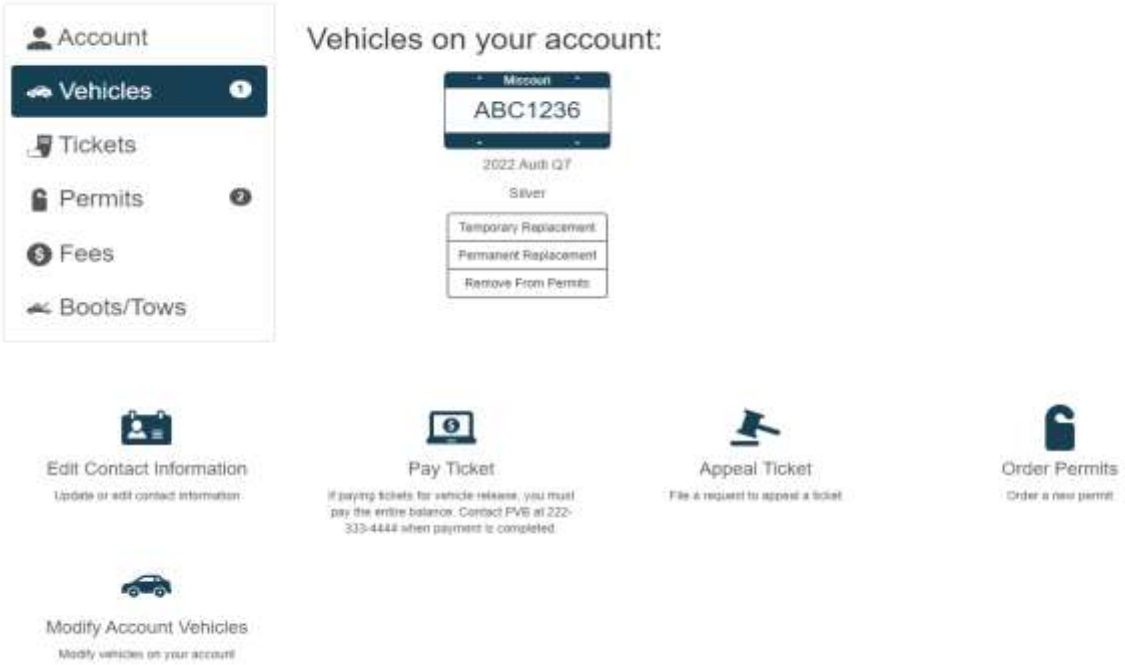
If you have mid to long term rentals in your home in one of the designated permit areas please do the following for guests that will be using your home for weeks/Months at a time.

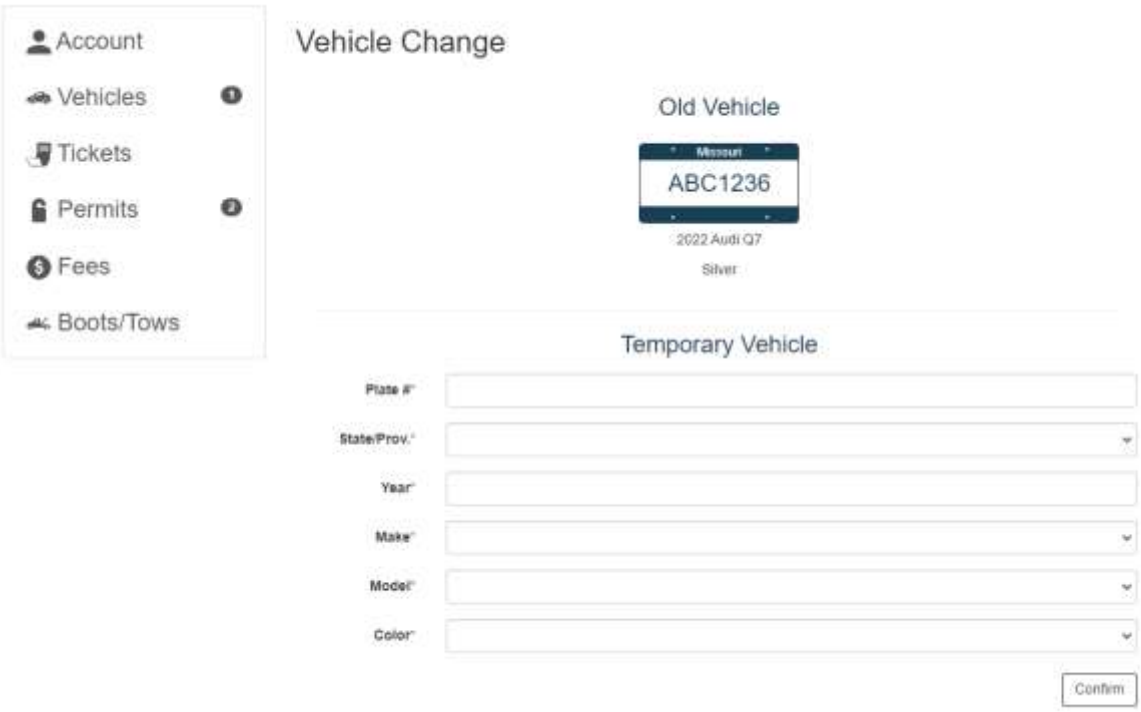
Once you have registered as a resident of one of the approved areas, log in to an existing account There are a couple of ways to update the account Temporarily for a guest that is staying longer than 5 days.

One way to do this is to select Modify Account Vehicles at the bottom of the page. Select “Temporary Change” and add the vehicle that the guest will be using for their stay at the residence.

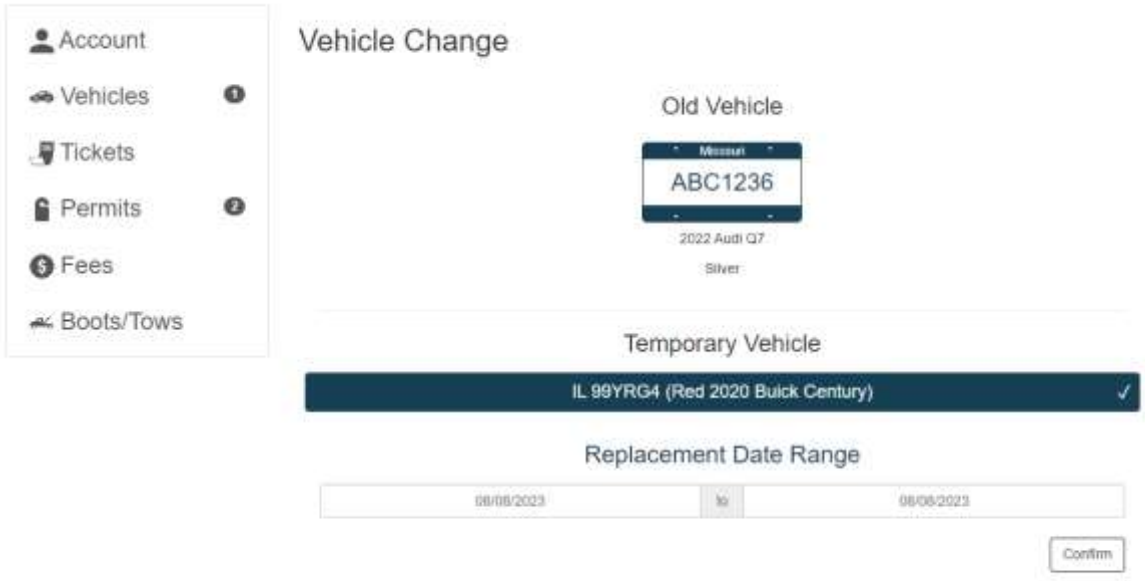


The other way would be to select Vehicles from the left side bar navigation and then select “Temporary Replacement”





Add the information for the vehicle and click Confirm.



Select the Date range that they will need access for and select Confirm and then Complete. Now your guest has access for the time of their stay, and the Guest plate is active. Your account should look like this.